

# Optometry Bulletin

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## Email Correspondence – Signature Details

Please can you ensure when communicating with the South West Optometry Team you include the following details within your correspondence to help us with responding to your enquiry - Contact Name, Name of Contractor, ODS code. Thank you.

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## Business Continuity Plan

Please can we remind contractors of the need for a business continuity plan and ensure that this is reviewed in advance of any inclement weather over the winter that may disrupt services.

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## Temporary Changes to Hours

Please can you email us with full details if you are unable to fulfil your contracted GOS hours.

Please email any changes to [england.optometrysouthwest@nhs.net](mailto:england.optometrysouthwest@nhs.net)

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## Health & Social Care Worker Seasonal Flu & COVID-19 Vaccinations

The document below contains information regarding this year's flu and Covid-19 booster vaccinations.



Health \_ social care  
worker winter vaccir

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## Contract Assurance for 2022/2023

Commissioning teams will shortly be contacting contractors due to submit their assurance declarations for 22/23. Contractors will be asked to complete and submit the Quality in Optometry assurance checklist to demonstrate compliance with GOS contract requirements. Any contractors who submitted their previous QiO submission between April 2019-March 2020 should ensure they complete before 31<sup>st</sup> March 2023.

[Quality in Optometry site contains a helpful user guide for completing the checklist.](#)

## GREG Qualifications – 2023 Registrations



GLOUCESTERSHIRE RETINAL  
EDUCATION GROUP

# 2023 REGISTRATIONS



## START DATE

27th February 2023

**Certificate of Higher Education in Diabetic Retinopathy Screening**  
**Certificate of Higher Education in OCT Capture**

Become an expert in your field by joining our online distance learning programmes, accredited by the University of Gloucestershire. You will apply the knowledge and skills you learn throughout the course in your clinical practice, and with 24/7 access to the learning, you have the flexibility to study at times suitable for you.

**FOR FURTHER INFORMATION GO TO [WWW.GREGCOURSES.COM](http://WWW.GREGCOURSES.COM)**

**The closing date for applications is Friday 6th January 2023.**

## Primary Care Coaching: New Promotional Materials & Toolkit

We are keen to provide continuing support to our primary care colleagues to stay well, recognising the additional pressures and challenges that the winter period brings. Please see below our updated [Looking After You coaching](#) communications toolkit and [promotional poster](#).

**All the promotional resources can be downloaded here:**  
[www.bit.ly/LAYcomms](http://www.bit.ly/LAYcomms)

The toolkit outlines the suite of support on offer, why coaching is recommended, feedback from users, and also highlights the many promotional resources that can be used, including bulletin copy and social media graphics.

Please feel free to cascade if helpful through your own channels– to date over 8,000 staff have benefited from one (or more) of these services. If you have any further questions please contact [england.lookingafteryou@nhs.net](mailto:england.lookingafteryou@nhs.net).



Looking After You  
coaching - communi



Looking After You -  
poster.pdf

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## Optician Profile Update



NHS Profile  
Manager \_ New opti

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## NHS Email Accounts

If you require either a Generic or Personal NHS email account, you can contact the NHS Business Services Authority to request this.

Please follow the link below and this will show you the steps of how to apply for an account.

- <https://forms.office.com/r/SzaDjwpZxM>

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## GOS 6 User Guide



201xx-gos-6-user-g  
uide\_v1.pdf

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## PCSE rejection reasons

Please see examples in the attachment below relating to frequent reasons for rejected claims:



PCSE%20rejection%  
20reasons.docx

## Useful Information

NHS England – South West Region Optometry Contract Management Team

Team Member / Working Days		Telephone	Email Address
Michele Toy	Mon - Fri	07568 431890	<a href="mailto:england.optometricsouthwest@nhs.net">england.optometricsouthwest@nhs.net</a>
Sarah Lillington	Tues, Wed, Thurs	07920 834445	
Kath Hughes	Mon, Tues, Wed	07730 374739	
Louise Norman	Mon - Fri	07730 379362	
Lesley St Leger	Mon, Tues, Wed	07730 381871	

## Website

Please see our website for more information and any blank templates, forms and documents [here](#)

## Primary Care Support England (PCSE)

PCSE has the responsibility for the delivery of NHS England primary care support services.

The link to the PCSE Ophthalmic Bulletin, January 2023 is:

[Ophthalmic Bulletin - January 2023 \(pcseengland.co.uk\)](https://pcseengland.co.uk)

For Opticians PCSE provides:

- [Ophthalmic Payments](#) - Administering monthly payments of GOS forms, processing Continuing Education and Training (CET) payments, deducting local Optical Committee levies.
- [Performers List](#) - Administering entry and changes to Performers Lists on behalf of NHS England
- [Supplies](#) - Providing NHS stationery, pre-printed forms, needles and syringes via PCSE Online.

Contact details for PCSE

- If you have an ophthalmic payment queries you need to contact PCSE via the online contact form by using the following link: <https://pcse.england.nhs.uk/contact-us/>

Contact details for NHSBSA

- GOS4 Pre-authorization (for adults): [Nhsbsa.paos@nhs.net](mailto:Nhsbsa.paos@nhs.net)
- Contract management queries: [nhsbsa.pao-contractadmin@nhs.net](mailto:nhsbsa.pao-contractadmin@nhs.net) (**Please note NHSBSA have indicated technical issues with their generic mailbox. Until further notice please email [nhsbsa.opthalmicproviderassurance@nhs.net](mailto:nhsbsa.opthalmicproviderassurance@nhs.net)**)
- NHS Mail/any other contractor queries: [Nhsbsa.paos-support@nhs.net](mailto:Nhsbsa.paos-support@nhs.net)